

21250 Hawthorne Blvd. Suite 600, Torrance, CA 90503 Phone (310) 543-9995 Fax: (310) 543-9175 E-Mail: hhgs@wellsfargo.com

Reading the information contained in this application form will greatly assist you in understanding the insurance process, determining the amount of insurance you should purchase for the transit of your household goods and, if necessary, filing a claim.

TRANSIT INSURANCE APPLICATION

Remember the Following:

- ITEMS NOT DECLARED AND VALUED ARE NOT INSURED
- TAKE INTO CONSIDERATION WHAT YOUR ITEMS WILL BE WORTH AT YOUR NEW RESIDENCE, NOT WHAT THEY'RE WORTH BEFORE THEY'RE SHIPPED.
- IF YOU'RE SHIPPING A CAR, DON'T USE IT AS A SHIPPING CONTAINER.
- DO NOT DISPOSE OF OR DISCARD ANY ITEM WITHOUT WRITTEN AUTHORIZATION
- THE COLUMNS IN THE VALUED INVENTORY WILL TOTAL WHEN YOU HIT THE TAB KEY

Name of Customer		Method of Transit:	☐ Sea Freight ☐ Road	l Vehicle &	Ferry Air Freight	ARTICLE	HOW MANY	REPLACEMENT VALUE
Name of Gustomer						LIVING ROOM		
Address from which good	d to be mov	ed	Address from which good	c are to be	cont	Chairs		
· ·			Address from which good	s are to be	Sent	Tables		
Email						Sofas		
						Rugs		
IMPORTANT + D	escribe eac	h item – give individu	ual values. er of settings, and value.			Carpets		
+ A	ttach additie	onal pages if space is	s insufficient			Lamp Artemide Tolomeo		
This collections.	s policy doe	es not insure valuable	es such as jewelry, watches	, currency	, coins or stamp	Pictures/Paintings		
	ns not decla	red are not insured.				Mirrors		
			full replacement value at d	lestination.		Piano		
ARTICLE	HOW	REPLACEMENT	ARTICLE	HOW	REPLACEMENT	Organ		
	MANY	VALUE		MANY	VALUE	Radios		
ANTIQUES + Please Attach			DINING ROOM			Clocks		
SILVER + Please Attach Val	ued List		Tables			Curtains		
CHINA +			Chairs			Cassette Players		
			Cabinet/Hutch			Cassettes	1	
			Sideboard/Buffet Antique			Compact Disc Player	1	
			Server	-		Compact Discs		
			Trolley			CD Rack	1	
			Rugs			TV Sets	1	
			Carpets	-		Record Player	1	
			Curtains			Records		
OLAGO: / ODVOTAL:			Pictures			Hi-Fi		
GLASS* / CRYSTAL*	1		Mirrors			Stereos		
cups			Lamps and Shades			VCR		
			Cutlery* Wall Units			Video Tapes		
			waii units			Wall Units		
						Books		
			FAMILY ROOM / STUDY			Speakers		
			Chairs Antique			TV/Stereo Cabinet Antique DVD Player		
			Tables			DVD Flayer DVD's		
			Desks Antique			Cabinet with Mirror Antique		
PAINTINGS			Sofas			Cabinet with Millor Antique		
			Rugs			HALLS/STAIRS/LANDING		
			Carpets			17.1220/01/11/10/21/12/11/0		
			Desk Lamp					
			Lamp Antique					
			Radios					
			Record Players			BEDROOM 1		
			Records			Beds		
			Mirrors			Headboards	+	
KITCHEN/UTILITY ROOM			Clocks			Chest of Drawers	+	
Refrigerator			Bookcase			Chairs	1	
Stove/Oven			Books/Professional Journals			Dressing Table	1	
Deep Freezer			Curtains			Clocks		
Chairs			TV Sets			Rugs		
Tables			Stereos			Carpets		
Utensils			VCR			Lamps and Shades		
Dishes*			Video Tapes			Pictures/Paintings		
Supplies/Foods			DVD Player			Night Tables		
Radios			DVD's			Curtains		
Microwave			Cassette Players			Radios		
Dishwasher			Cassettes			Mirrors		
Washing Machine			Compact Discs			Wardrobes		
Dryer			Wall Units			TV Sets		
Ironing Board			Speakers			VCR		
Bread Cutter			TV/Stereo Cabinet			DVD Player		

Column 2 Total

0

Column 3 Total

0

Bar

0

Lamp

Column 1 Total

ARTICLE	HOW MANY	REPLACEMENT VALUE
BEDROOM 2		
Crib		
Headboards		
Chest of Drawers		
Chairs		
Dressing Tables		
Clocks		
Rugs		
Carpets		
Lamps and Shades		
Pictures/Paintings		
Night Tables		
Curtains		
Radios		
Mirrors		
Wardrobes		
Bed		
BEDROOM 3		
Beds		
Headboards		
Chest of Drawers		
Chairs		
Dressing Tables		
Clocks		
Rugs		
Carpets		
Lamps and Shades		
Pictures/Paintings		
Night Tables		
Curtains		
Radios		
Mirrors		
Wardrobes		
BEDROOM 4 AND 5		
Beds		
Headboards		
Chest of Drawers		
Chairs		
Dressing Tables		
Clocks		
Rugs		
Carpets		
Lamps and Shades		
Pictures/Paintings		
Night Tables		
Curtains		
Radios		
Mirrors		
Wardrobes		
BATHROOMS		
	Column 4 Total	

ARTICLE	HOW MANY	REPLACEMENT VALUE
CLOTHING - LADIES		
Coats		
Jackets		
Blazers		
Suits		
Dresses		
Slacks		
Sweaters		
Blouses		
Skirts		
Sleepwear		
Shoes		
Boots		
Hosiery/Socks		
Scarves/Ties		
Underwear		
Lingerie		
Sportswear		
Gloves		
Hats		
Purses		
Handbags		
Belts		
Shirts		
Furs +/Not For Storage, Transit Only		
CLOTHING - MEN'S		
Coats		
Jackets		
Sports Coats		
Trousers		
Sweaters		
Shirts		
Sleepwear		
Shoes		
Boots		
Socks		
Ties/Scarves		
Underwear		
Sportswear		
Gloves		
Hats		
Belts		
Dello		
CLOTHING - CHILDREN		
Coats		
Jackets		
Pants/Shorts		
Sweaters		
Blouses		
Shirts		
Sleepwear		
Shoes		
Boots		
Socks		
Scarves		
Underwear		
Sportswear		
Hats		
Belts		
Colun	nn 5 Total	0

ARTICLE	HOW MANY	REPLACEMENT VALUE
LINENS		
Sheets		
Pillowcases		
Blankets		
Bedspreads/Quilts		
Tablecloths		
Napkins		
Towels		
Duvets		
SPORTS EQUIPMENT		
Golf Clubs		
Skis / Snow Boards		
Ski Equipment		
Scuba Equipment		
Wind Surfer		
Fitness Equipment		
Tennis/Squash Equipment		
Skates, etc.		
Spinning Bicycle		
. 5 -,		
PERSONAL BELONGINGS		-
Luggage		
Bicycle (Adult)		
Bicycle (Children)		
Toys/Games		
Baby Equipment		
GARDEN/BASEMENT/GARAGE		
Chairs Balcony		
Tables Balcony		
Lounge Chairs		
Barbecue		
Swings		
Gym Sets		
Lawn Mowers		
Garden Tools		
Snow Blower		
Ladder		
Laddei		
MACHINERY		
Sewing Machine		
Vacuum Cleaner		
Woodworking Equip. +		
Power Tools +		
1 0W31 1000 T		
HAND TOOLS +		
Saws		
Drills		
Tool Box		
TOUI DUX		
0	nn 6 Total	0
Colun	U	

ARTICLE	HOW MANY	REPLACEMENT VALUE
COMPUTER EQUIPMENT		
Computer/CPU		
Monitor		
Keyboard		
Modem		
Printer		
Speakers		
Work Station		
Laptop		
Scanner Fax Machine		
Telephone/Answering Mach.		
Digital Camera		
Software/Supplies		
Video Game Console		
Video Games		
Other		
WINE AND SPIRITS		
Items Insured Against Loss or B	reakage C	only
ELECTRONIC EQUIPMENT		
PHOTOGARPHIC EQUIPMENT	-	
THOTOGRAM THO EQUIT MENT		
MUSICAL INSTRUMENTS		
COLLECTOR ITEMS		
OWNER PACKED ITEMS		
MISCELLANEOUS ITEMS		
INIOCELLANEOUS ITEMS		
Colum	n 7 Total	0

	Add Columns 1-8 for Total Household Goods Value	0	
AUTC	MOBILE AND ACCESSORIES		
	Automobile Value (\$) Year		
	Make		
	Serial #		
Non-l	Factory Installed Accessories (\$)		
	Total (Base Insurance Valuation) surance to Cover Cost of Moving		
	GRAND TOTAL Insured Value		
ı	IMPORTANT: PLEASE SPECIFY CURRENCY		
C	ERTIFICATE OF A FOR ALL RISK INSURANCE CO	MARINE	
con	ive read and fully unders iditions of coverage outling discation and agree to the	ned in this terms and	
	ditions of coverage and a uation is provided.	an itemized	
	I have completed this v	aluation form.	
	I have attached my own written/printed valuation.		
	I have chosen to insure ONLY. I understand the coverage for partial data shipment.	at there is no	
	I have selected the lum US\$8 times the net we shipment in pounds an provided a complete va I have, however, provic items over US\$1,000 p	ight of the d have not alued inventory. ded a listing of all	
Ple	ase insure my shipment:		
Air	☐ Land ☐	Sea 🗌	
Gra	and Total Insurance Value	e:	
-	ronov.		
Cui	rency:		
Sig	nature:		
Dat	e:		
<u>Op</u>	tional Coverages (chec	<u>k)</u>	
	Pairs and Sets		
_	Mold and Mildew		
	Mod and Mindew		

☐ Electrical and Mechanical Derangement

ARTICLE	HOW MANY	REPLACEMENT VALUE
MISCELLANEOUS		
Colum	n 8 Total	0

AVOID UNDERINSURANCE



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TRANSIT INSURANCE

GENERAL INFORMATION

Who is Wells Fargo Insurance Services?

Wells Fargo Insurance Services, Inc. is the fifth-largest insurance brokerage and the largest bank-owned insurance brokerage in the United States, with more than 171 offices in 37 states. Its 7,200 insurance professionals place more than \$11.5 billion of risk premiums with expertise in property, casualty, benefits, international, personal lines and life products. For more information about Wells Fargo Insurance Services, visit www.wellsfargo.com/wfis.

Why Should I Purchase Transit Insurance?

Moving companies typically limit their liability to 10-60 cents per lb. In the event of damage, it is highly unlikely that this limited liability would provide adequate coverage to repair or replace your damaged items.

For example, should your 5 lb. laptop computer get damaged and cost \$1,500 to replace, your move would only be liable for the following:

5 lbs x \$0.60 = \$3.00

Although your moving company will take every precaution to ensure your shipment arrives safely, accidents do happen. Even the most qualified movers encounter occasional claims for loss or damage. Purchasing "all risk coverage" indemnifies you for full replacement at destination.

Why Should I Complete A Valued Inventory?

A detailed valued inventory is highly recommended. Claim settlement will be based upon the declared value specified on the declaration, or the cost of replacement or repair.

Should a valued inventory not be completed, claim settlement will be limited to a maximum of US1,500 per item or set subject to a per pound valuation.

What is Co-Insurance?

Shipments should be insured at their full value or will be subject to the Co-Insurance Clause. If a shipment is not insured for full value, the insured shall to the extent of such deficit bear their proportion of the loss.

For example, should a \$100,000 shipment be insured for only \$50,000 and sustain partial damage, the insured would only be entitled to 50% of the amount claimed. If a \$1,000 couch was destroyed, the shipper would only receive \$500 compensation from Underwriters.

Can I Insure My Vehicle?

Automobiles, motorcycles and boats can be insured and must be specifically declared. Coverage is for actual cash value at destination. Origin and destination condition reports are required (see your forwarder). The value of non-factory installed accessories (stereo systems, DVD players, GPS devices, etc) must be listed separately.

What If My Goods Are Stored At Origin or Destination?

This policy provides 60 days storage coverage at origin and 60 days at destination, warranted that goods are stored in your movers and/or their agent's commercial, enclosed warehouse. Storage coverage can be extended for an additional premium. Please contact WFIS to arrange an extension.

What If I Have A Claim?

Claims can be submitted thru our website at www.wkwebster.com/wellsfargo, via fax at 212 363 9726 email wellsfargo@wkwebsteroverseas.com or regular mail to: Wells Fargo Insurance Services c/o WK Websters, 80 Maiden Lane New York, NY10038

Attn: Household Goods Claims Adjuster

TERMS & CONDITIONS

To Cover

Household Goods/Personal Effects and Private Passenger Carrying Automobiles, Privately Owned Motorcycles and Privately Owned boats, not exceeding seventeen feet in length as limited or as excluding in this Certificate of Insurance while in the course of transportation.

TRANSIT INSURANCE COVERAGE

Except while on deck of ocean vessel subject to on-deck bill of lading:

Against all risks of physical loss or damage from any external cause, irrespective of percentage, but excluding those risks excepted by the Free of Capture and Seizure and Strikes, Riots, and Civil Commotions warranties, unless otherwise specifically noted hereon.

While on deck of ocean vessel subject to an on-deck bill of lading:

Warranted free of particular average unless caused by the stranding, sinking, burning or collision of the vessel; but to pay the insured value of any merchandise or goods jettisoned or washed overboard, irrespective of percentage.

This insurance is subject to the American Institute Cargo Clauses current on date of attachment of risk hereunder. Note SR&CC War Risk Insurance is included.

CONDITIONS OF COVERAGE

- A. 100% Coinsurance Clause: The insured shall declare insurance on the entire shipment to the extent of the full value at the time of shipment and failing to do so, the insured shall, to the extend of such deficit; bear their proportion of any loss. Furthermore, in every event of loss or damage, the insurance shall not attach or cover for more than the amount specified opposite each category of goods listed in this certificate or as scheduled and filed with this certificate
- B. Pairs & Sets Clause: Where any insurance items consists of articles in a pair or set, this certificate shall not pay more than the value of any particular part or parts, which may be lost or damaged, without reference to any special value which such article or articles may have as part of such pair or set, nor more than the proportionate part of the insured value of the pair or set.
- C. Valuation Clause: The household goods and personal effects insured must be valued either:
 - At the replacement value at destination as supported by a complete valued inventory. Items of dissimilar value are to be individually insured. Items grouped together will have a maximum recovery of the aggregate value divided by the total number of items listed.
 At the replacement value of the entire shipment at destination as supported by a declared value in no instance less than US\$8 times the net weight of the shipment in pounds plus the value of all items of unusual or unique value. Further the insured must provide a valued listing of all items valued over US\$1,000 per item .set or entire contents of a box; otherwise reimbursement will be limited to that amount.

Automobiles, motorcycles and boats must be valued at the cost to replace the item at destination with another of the same year, make and model.

- D. Deductible Clause: Each claim shall be adjusted separately and from the amount of each such adjusted claim or applicable limit of liability whichever is less, the deductible amount as shown on this certificate shall be deducted. Shipments in storage that are extended beyond the 60 day origin/60 day destination SIT coverage must be approved by Wells Fargo Insurance Services, Inc. Shipments in USA storage are subject to the following deductibles for earthquake, wind and flood: US\$5,000DA losses up to \$100,000, \$7,500 losses up to \$200,000, \$12,500 losses up to \$500,000(MAY ONLY APPLY TO CERTAIN MOVING COMPANIES)
- **E. Prima Facie Evidence Clause:** The origin and/or destination shipping inventory as prepared by the mover shall be Prima Facie evidence of delivery of the shipment in good order with the except of any written notations made on such inventory by the Insured at the time of delivery, noting missing and/or damaged items.
- F. Repair or Replacement Clause: DO NOT DISPOSE OF OR DISCARD ANY ITEM WITHOUT WRITTEN AUTHORIZATION Underwriters retain the right to inspect any item prior to its repair or disposal. Underwriters shall be entitled, at their sole option, to repair or replace with like kind and quality, any article lost or damaged (whether whole or in part) or to pay cash therefore not exceeding, in any event, the amount of the insured item. No betterment allowable.
- **G.** Salvage Clause: Where replacement or total loss payment of a damaged article(s) is made by Underwriters, they, at their sole option, have the right to salvage the damaged article (s).
- H. Claims Notification: In the event of loss, damage or non-delivery which may give rise to a claim under this certificate, immediate notice must be given, in writing, to Wells Fargo Insurance Services at the address shown on this certificate. Failure to give such notice within 45 days after delivery of the shipment will void coverage under this certificate.
- I. Misrepresentation and Fraud: This entire certificate shall be void if, whether before or after a loss, the insured has concealed or misrepresented any material fact or circumstances concerning this insurance or the subject thereof, or the interest of the insured therein, or in case of any fraud or false swearing by the insured relating thereto.
- J. Suit Against Company: No suit, action or proceeding against this Company for recovery of any claim shall be sustainable unless commenced within one year from the date of the happening out of which the claim arises, provided that if such limitation is invalid by the laws of the state in which this certificate is issued then such suit, action or proceeding should be barred unless commenced within the shortest limit of time permitted by the laws of such state.

K. Transit Limits:

- (1) Household Goods: Coverage is to attach from date the Moving Company accepts property at origin residence which is the date shown on the Moving Company's origin shipping inventory and is continuous during the normal course of transit until the Moving Company delivers the property at destination residence provided that all other terms and conditions of this are met. The origin and destination referred to in this clause means the FROM and TO, as appropriate locations specified on this certificate.
- (2) Automobiles, Motorcycles and Boats: Coverage is to attached from the date that the automobile, motorcycle or boat is placed in the custody of the Moving Company or Steamship Company and continues until the automobile, motorcycle and boat is delivered to the destination

specified on this certificate, provided it is not operated on public or private roads under its own power. Further, coverage does not apply for any period exceeding 72 hours at destination ocean port, should the ocean port be the final destination. Excluding Recreational Vehicles.

- (3) Storage In Transit Coverage Extensions: Coverage is intended to apply within the country of final destination for a period of 60 days or as otherwise agreed provided that the property is stored in an enclosed, protect commercial Moving Company's household goods warehouse under the care, custody and control of the Thru-Bill of Lading Moving Company (or their designated agent). Mini-storage and/or self-storage facilities are excluded. Storage may be extended for additional periods of time storage subject to prior special written notice and payment of additional premium to Wells Fargo Insurance Services.
- L. Other Insurance: This insurance does not cover to the extent of any other insurance, whether prior of subsequent hereto in date and by whomsoever effected, directly or indirectly covering the same property, and the Company shall be liable for loss or damage only for the excess value beyond the amount due from such other insurance.
- M. Subrogation Clause: The Company shall be subrogated to the extent of their payment for losses insured hereunder and to the insured's rights to recovery against any person or organization; excepting the origin and destination freight forwarders who performed pickup, packing, delivery and unpacking services in connection with the movement of the shipment other than in the event of gross negligence. All provisions of this clause notwithstanding, it is hereby warranted that the Insured shall take all necessary actions to protect the Company's rights of subrogation against culpable parties. Failure to take such action, causing prejudice to the Company's rights of subrogation, may result in denial or reduction of the claim.
- N. Burden/Duty of Insured: The burden of proof is upon the Insured to establish that loss and/or damage was incurred while under the ambit of this certificate's coverage. It is the duty of the Insured and their agents, in all cases, to take such measures as may be reasonable for the purpose of averting or minimizing a loss and to ensure that all rights against carriers, bailees, or other third parties are properly preserved and exercised. Failure by the Insured to fulfill these obligations could preclude recovery for any claimed loss and/or damage.
- O. High Value Articles: Any item with an individual value of 4% or more of the total value of the entire Insured shipment is defined as a "High Value Article". Items in this category must be specifically described, declared and valued in writing before the date property is picked up from the origin specified in this certificate.
- P. Premium Payment: Where the named insured herein has not paid premium directly to Wells Fargo Insurance Services, any party receiving premium from the herein named insured is construed as the Insured's agent for payment of said premium to Wells Fargo Insurance Services, and failure of Wells Fargo Insurance Services to receive such premium will void any coverage under this certificate.
- Q. Surveys: Survey Inspection Fees are payable by this company only with prior consent by Wells Fargo Insurance Services.
- **R. Abandonment:** There cannot be any abandonment of any insured property to the Underwriters or anyone else.
- S. Assignment of Certificate: This certificate shall be void if assigned or transferred without the written consent of this Company.

T. Total Loss/FPA

Warranted free of particular average unless caused by stranding, sinking, burning, and/or collision of the vessel; but to pay the insured value of any merchandise and/or goods jettisoned and/or washed overboard, irrespective of percentage No coverage for partial loss. Including theft and or non delivery of the entire shipment

This insurance is subject to the American Institute Cargo Clauses current on date of attachment of risk hereunder. Note SR&CC War Risk Insurance is included.

This insurance does NOT cover:

- (1) Damage including but not limited to mold, mildew, rust, and warping. Damages caused by climactic conditions. Spoilage or change in food or beverage of any kind.
- (2) Loss or damage cause by normal wear and tear, mechanical or electrical derangement, wrinkling of clothing, worn shoes, purses, hand bags accessories and the like, discoloration of leather, infestation of vermin, moths, insects of any type or inherent vice. Loss or damage attributable to fumigation or contamination of the shipment from any cause.
- (3) Jewelry, furs, cash, currency, bank notes, stocks, bonds, stamp and/or coin collections or any negotiable document.
- (4) Collections and/or collectibles defined as but not limited to baseball cards, sports memorabilia, collectible toys, etc. are only insured if specifically declared, separately valued and appraised prior to shipment. Limited to maximum of 10% of the shipment value.
- (5) Missing and/or damaged items from within containers which were not packed by the current Household Goods Moving Company, unless loss/damage is caused by a direct result of fire, sinking, overturn, collision or theft of the transporting conveyance.
- (6) Loss and/or damage of any type to an automobile or motorcycle while being driven under its own power except for the purpose of loading and unloading.
- (7) Non-factory installed accessories and/or removable items on automobiles, motorcycles and boats unless specifically and individually declared and valued for insurance. Tools, batteries, extra tires, antennas, air bags and/or personal property shipped in automobiles, motorcycles and boats are not insured.
- (8) Scratching, denting, chipping or marring of automobiles, motorcycles and boats over 5 years old. Scratching, denting, chipping or marring of automobiles, motorcycles and boats under 5 years old unless the shipper and the owner both agree to sign a "Condition Inspection Report" or similar document portraying the condition at origin and again at destination, noting all defects, if any. This policy excludes any coverage for recreational vehicles.
- (9) Calibration and/or tuning of any item, machine, device or equipment.
- (10) Acts of government officials and customs authorities, including confiscation. Consequential losses due to delay are not covered.
- (11) Data contained on hard disks, diskettes, cassettes, video tapes, CD's, etc. Company's liability is limited to the cost of hardware only, except as may be excluded elsewhere in this certificate.
- (12) Depreciation in market or appraised value of any item. Underwriter's liability hereon is governed by the "Repair and Replacement Clause" found in this certificate.
- (13) Loss or damage of personal and/or professional papers/documents of any kind, including but not limited to dissertations, tax returns, medical and employment records; items have that have no market value (such as but not limited to photographs, family albums and pictures, sentimental items, newspaper clippings, etc.).
- (14) Non delivery of a shipping package if the delivery receipt shows that all packages were delivered to the final destination.
- (15) Items not listed in the inventory prepared at origin. Items not shipped are not insured.

OPTIONAL COVERAGE TERMS & CONDITIONS

Mold & Mildew - To include loss or damage in respect to mold & mildew to the interest insured, subject to goods being professionally packed.

Electrical & Mechanical Derangement (Excluding Autos) – To include loss or damage to the interest insured which is caused by electronic and/or electrical and/or mechanical derangement, provided the interest insured is less than 6 years old. Subject to the goods being professionally packed.

Pairs & Sets Coverage – In the event of loss or damage recoverable to any item or items forming part of a pair or set, the indemnity afforded by this policy shall be limited to the reasonable and fair reduction in value of the pair or set by reason of the loss or damage to the affected items. All the articles constituting the pair or set shall, at Underwriters option become their property in the event that the Underwriters agree to pay the total loss of the pair or entire set.

HHG CLAIM PROCEDURES

Step 1: Claim Notification

WK Webster/WELLS FARGO INSURANCE SERVICES receives 1st notification of claim from either Freight Forwarder or Claimant (via fax, e-mail, regular mail) within 45 days of delivery.

Step 2: Claim Process

(A) Once your completed and signed claim form is received WELLS FARGO INSURANCE SERVICES sends out 1st Claims Advisory Letter to both the Freight Forwarder and claimant within 3 business days requesting the following:

DOCUMENTS PROVIDED BY CLAIMANTS

- Repair and/or Replacement Estimates
- · Photos of Damage
- Claim Form

It is the claimant's responsibility to prove the basis of their claim for loss or damage. You can obtain replacement estimates through catalogs, magazines, store receipts/quotes and by using Internet search also to locate local repair firms.

*Please feel free to ask your claim adjuster for assistance with reaching and obtaining repair firms from our worldwide network.

DOCUMENTS PROVIDED TO US DIRECTLY BY THE MOVING COMPANY

- Valued Inventory or Weight Ticket
- Origin Movers Packing List
- Ocean Bill of Lading and/or Air Way Bill
- Delivery Receipt noting exceptions

Claim Adjuster may request additional documentation if deemed necessary.

It is our goal to get your claim settled within 30 days of receipt of all documentation so please send in the above requested items in a timely manner.

- **(B)** 30 days after opening claim, 2nd Advisory Letter is sent to Claimant and Freight Forwarder requesting any further outstanding documentation necessary for settlement.
- **(C)** 14 days after 2nd Advisory Notice is sent, a 3rd and Final Advisory Notice is sent to Claimant and Freight Forwarder requesting any further outstanding documentation necessary for settlement. No further notices will be sent.
- **(D)** Should full documentation not be submitted to WELLS FARGO INSURANCE SERVICES 75 days after claim is initiated, claim will be closed until further review.

Step 3: Settlement Proposal:

After receipt of all documentation, Claim Adjuster will send an adjusted worksheet detailing their Settlement Proposal to Claimant with copy to Freight Forwarder.

Step 4: Claim Payment:

After signed acceptance of Settlement Proposal, Underwriters will issue claim payment within 15 business days. Wire Transfers and Courier Deliveries may be subject to additional fees.

Claims can be submitted thru our website at www.wkwebster.com/wellsfargo, via fax at 212 363 9726 email wellsfargo@wkwebsteroverseas.com or regular mail to: Wells Fargo Insurance Services c/o WK Websters, 80 Maiden Lane New York, NY10038

Attn: Household Goods Claims Adjuster